

The background is a dark blue gradient. In the corners, there are decorative white circuit-like patterns consisting of lines and small circles, resembling a network or data flow diagram.

REFUGEE CRISIS: FACING CHALLENGES

Panel 4

16:15 – 17:30

Refugee Crisis: Facing Challenges

Mr. Rex Alamban, International Organization for Migration (IOM)

Mr. Simon Conesa, Norwegian Refugee Council

Ms. Sarah Rich, Women's Refugee Commission

Mr. Houssam Chahin, The UN Refugee Agency (UNHRC)

Dr. Paulo Gonçalves, Università della Svizzera Italiana, ***Moderator***

INTERNATIONAL
ORGANIZATION
FOR MIGRATION



MIGRATION FOR
THE BENEFIT
OF ALL

Gaziantep Operations Integrated Supply Chain Management

Rex Alamban
Head of Sub-Office

INTEGRATED SUPPLY CHAIN MANAGEMENT

Supply Chain – Key players in IOM GZT:

There are four key participants/programmes:

- **Cross Border**
- **Refugee Response**
- **HNAP**
- **FAP**

Four key support services between the supply chain participants:

- **Procurement & Logistics**
- **HR and Finance**
- **IMU**
- **WH's:**
 - **Burc WH 15,300 m² + 1260 m²**
 - **Sanliurfa Storage 550 m²**
 - **Hatay Storage 1,000 m²**

Integrated Supply Chain Management – refers to the integrated set of processes completed by supply chain participants where technology is used to seamlessly share information from end-to-end

INTEGRATED SUPPLY CHAIN MANAGEMENT

Offices and staffing:

- **Gaziantep Main Office**
 - 4 Buildings - 6,130 m²
- **Hatay SO (SW from GZT)**
- **Sanliurfa SO (E from GZT)**

Staff members	No.
P – Staff	32
NO	3
GS	117
Consultant	20
Hourly	307
Intern	3
TOTAL	482

Highlights (NOV 2016 – DEC 2017)

→ Procurement of goods & services ~ USD 37 M

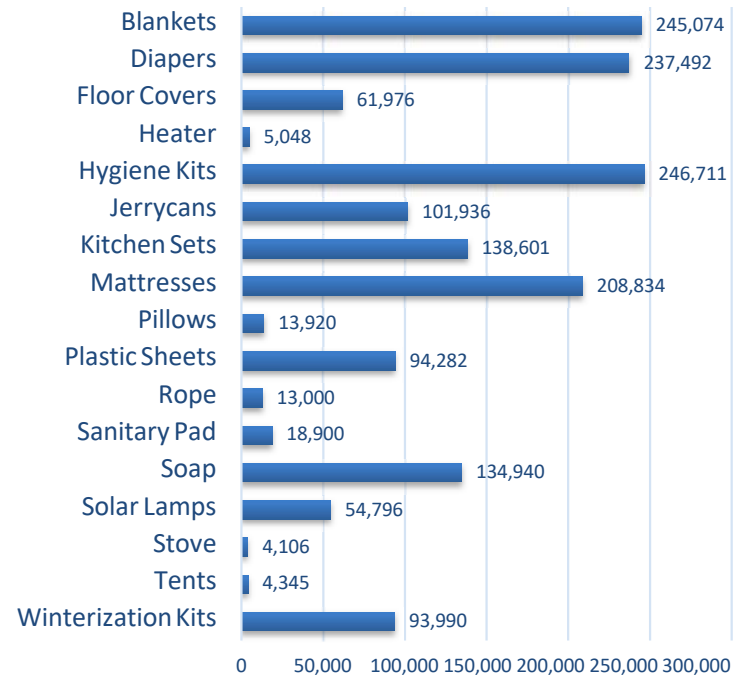
- 1617 Office Assets – USD 0.6 M
- 1381 Beneficiary Assets – USD 1.9 M
- 741,820 m2 Tent Insulation – 1.1 M
- 870 IKG Kits (30 type of trades), 300 last year, 570 this year – 1.25 M
- 13 Rehabilitation projects (family, women, LGBTQ centers; kindergartens, schools, laundrettes and parks)
- Rehabilitation of SSU – last year 300, this year 1000 units

→ LTAs with 7 suppliers for 50 items/kits & transporter for 40 trucks

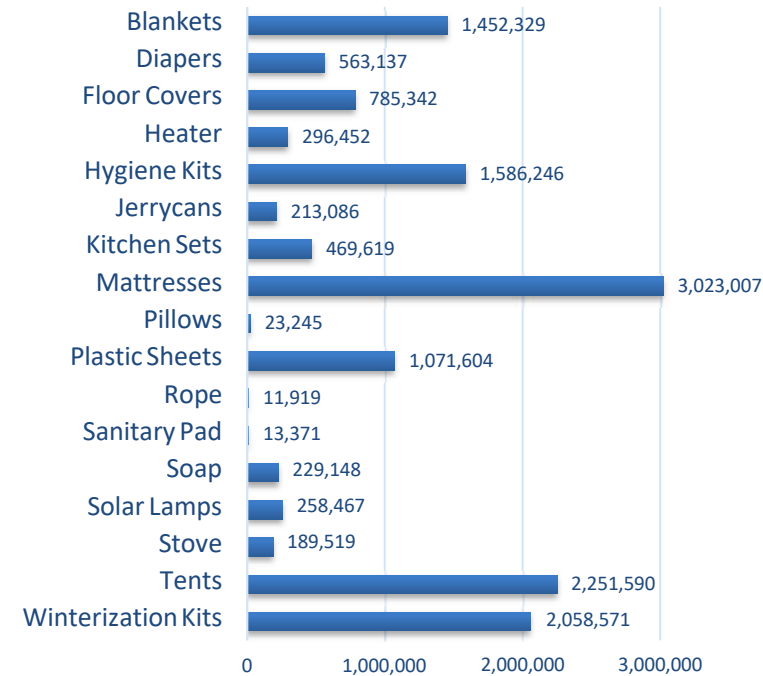
Type of NFI Procurement	Above 3K USD up to 100K USD	Above 100K USD up to 300K USD	Above 300K USD
Normal	12 working days	30 working days	45 working days
With LTA	5 working days	10 working days	From 15 working days

Highlights (NOV 2016 – DEC 2017)

NFI Procurement by Quantity



NFI Procurement by Value







Operational Challenges

- Lack of access to beneficiary communities due to security threats
 - Third party monitoring, Commodity Tracking System, Community Feedback (AAP)
- Limited capacity of border crossing point: allocation of 20 trucks per day for humanitarian cargo
 - Installation of additional X-Ray machine for trucks
- National standard of some NFIs are not compliant with IASC international Standards (SPHERE)





RIGHTS RESPECTED – PEOPLE PROTECTED



PROTECT DISPLACED PEOPLE & SUPPORT THEM BUILDING A NEW FUTURE. NRC started relief efforts after WWII. Today works in both new & protracted crises across 31 countries. Over 500 programs in six areas: food security, education, shelter, legal assistance, camp management, and water, sanitation & hygiene.

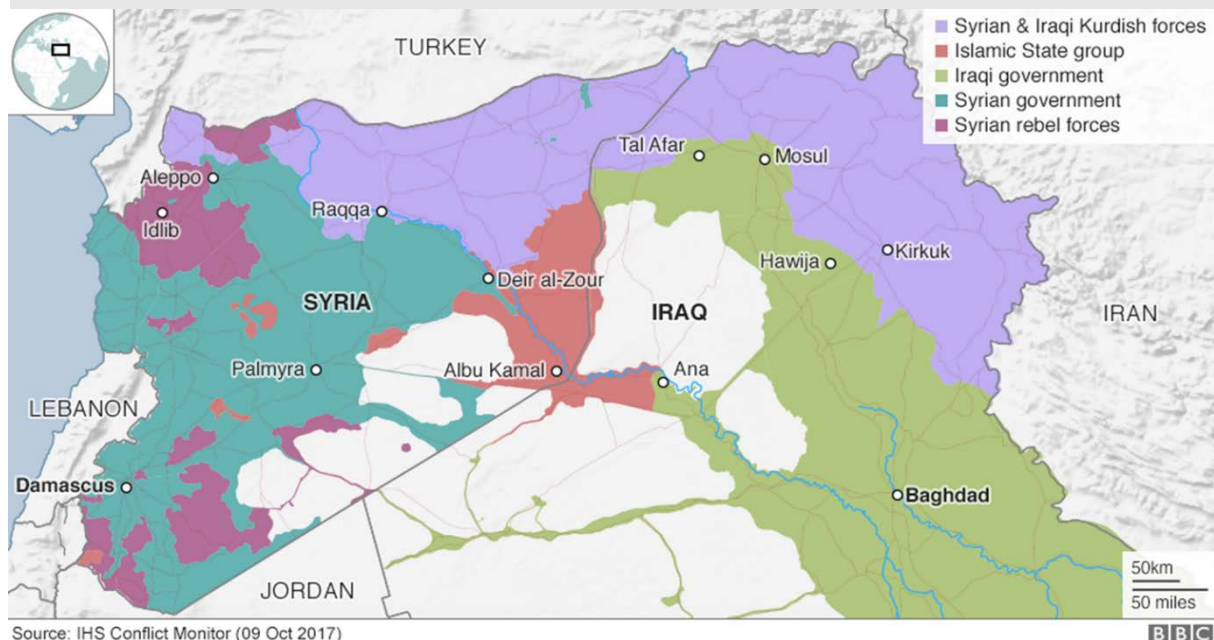
STAND UP FOR PEOPLE FORCED TO FLEE. NRC promotes & defend displaced people's rights and dignity in local communities, with national governments and in the international arena. Our Internal Displacement Monitoring Centre in Geneva is a global leader in monitoring, reporting and advocating for people displaced within their own country.

RESPOND QUICKLY TO EMERGENCIES. Our expert deployment capacity, NORCAP, boasts around 1,000 experts from all over the world who can be deployed within 72 hours. Our experts help improve international and local ability to prevent, prepare for, respond to and recover from crises.

CONTEXT

Urban vs. Camps vs. H2R

- Embargo
- Local markets
- Supply Chain Transparency

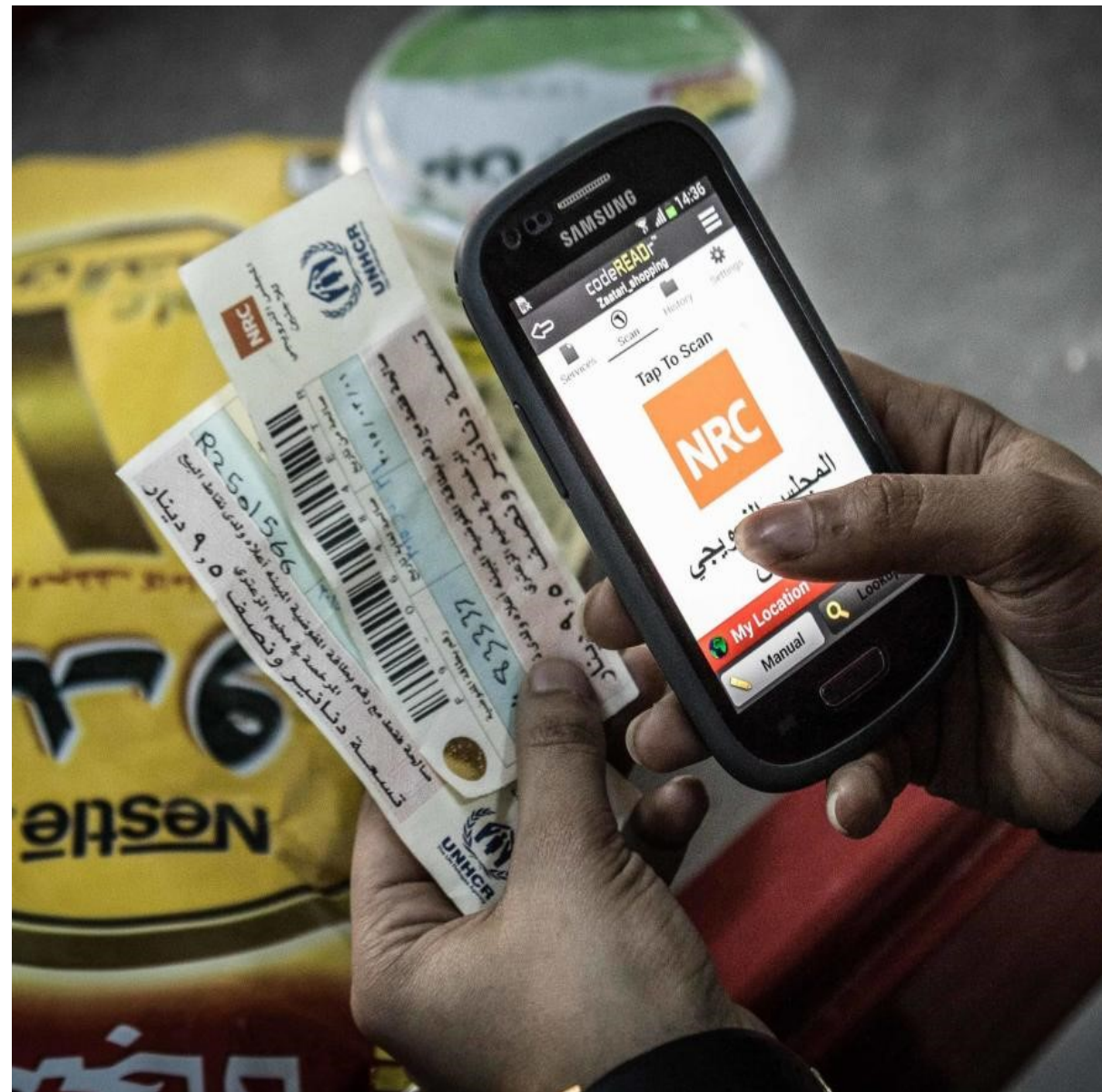


NORWEGIAN
REFUGEE COUNCIL

CASH

Digital wallet vs. eVoucher

- Contract management
- Market research
- Durable solution?



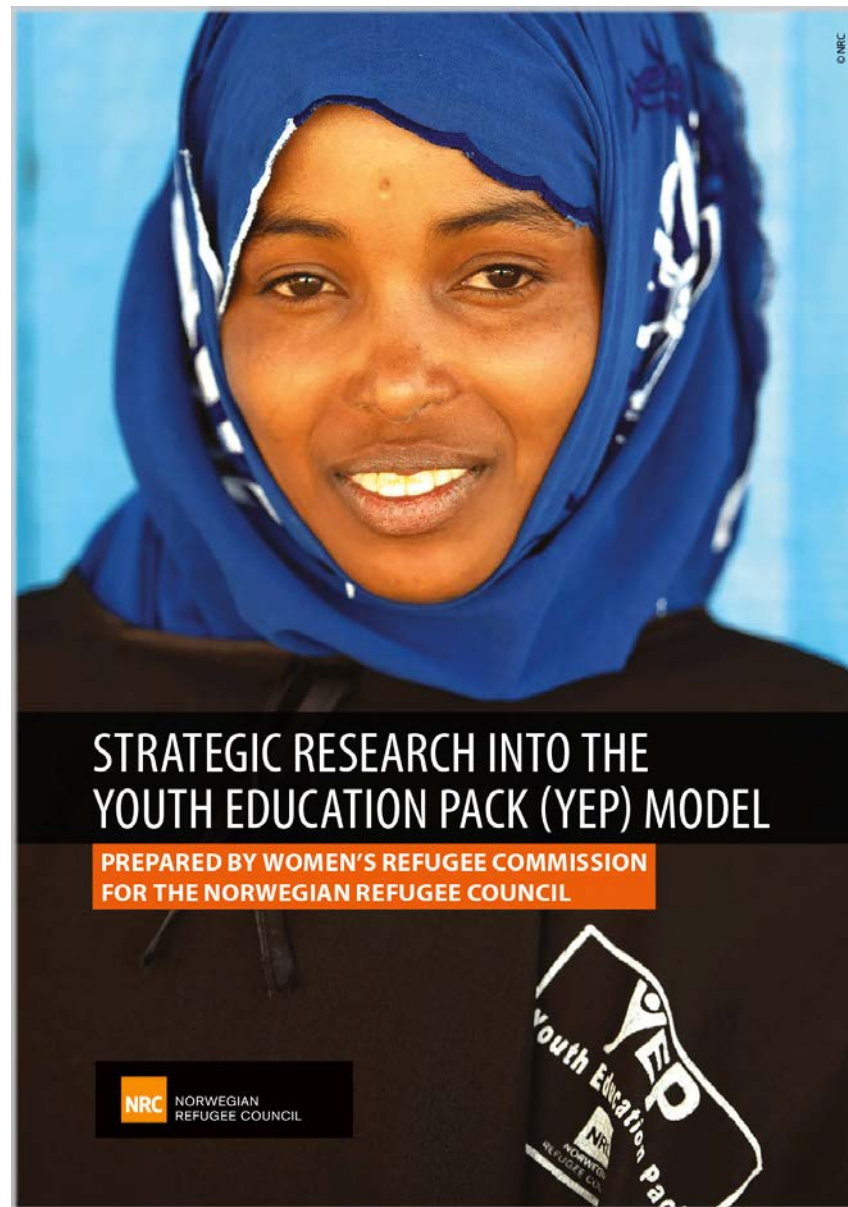
TECHNOLOGY

Supply side

- Supply chain modelling
- Blockchain
- Machine Learning...

Demand side

- Migratory movement modelling
- Social media
- Education, Livelihoods...



Norwegian Refugee Council



@NRC_Flyktinghjelpen (NOR)

@NRC_Norway (ENG)



@Flyktinghjelp (NOR)

@NRC_Norway (ENG)



@flyktinghjelpen (NOR)

@norwegianrefugeecouncil (ENG)



NORWEGIAN
REFUGEE COUNCIL

RIGHTS RESPECTED – PEOPLE PROTECTED



Supply chains for sexual & reproductive health in the changing crisis landscape

Sarah Rich

Senior Advisor–SRH,
Women's Refugee Commission

Co-Chair, SRH Supplies Working Group,
Inter-agency Working Group on RH in Crises

About us: Women's Refugee Commission

- **Global research & advocacy** organization based in NYC
- Aim to improve the lives of **women, youth, and children** affected by conflict and crises globally
- Programs on **Sexual & Reproductive Health, Livelihoods, Youth, Disabilities and Protection**
- **SRH team:**
 - Expertise in research & advocacy to improve SRH in crisis-affected settings
 - Host global coalition: Inter-agency Working Group on Reproductive Health in Crises (IAWG)



Background

(why is she talking about this?)



Gender and Disasters

- Gender differences after a crisis are linked to economic and social rights pre-crisis
- Crises push gender disparities to the extreme
- Gender roles & household expectations may impact:
 - Access to warning systems and rescue mechanisms
 - Health and survival
 - Negative coping mechanisms, i.e. rising rates of early marriage



SRH needs increase during crises

- **SRH is part of basic, primary health care**
- Women/girls affected by crises face increased risk of:
 - Maternal mortality & morbidity, including unsafe abortion
 - Sexual violence
 - Unintended pregnancy
- 15% of pregnancies result in a life-threatening complication, and pregnancy-related complications are a leading cause of death for adolescents aged 15-19 years
- Many women want to space or limit pregnancies following displacement; demand exists for full range of contraceptives
- In crisis settings, it is feasible to provide SRH services



Supplies are a major gap

- Inter-agency WG for RH in Crises global evaluation found gaps in commodity management and security
 - Stock outs
 - Challenges transitioning from global pre-packaged RH Kits to comprehensive SRH services and supplies
- Gaps in:
 - Policies
 - Guidance
 - Capacity
 - Coordination
 - Funding



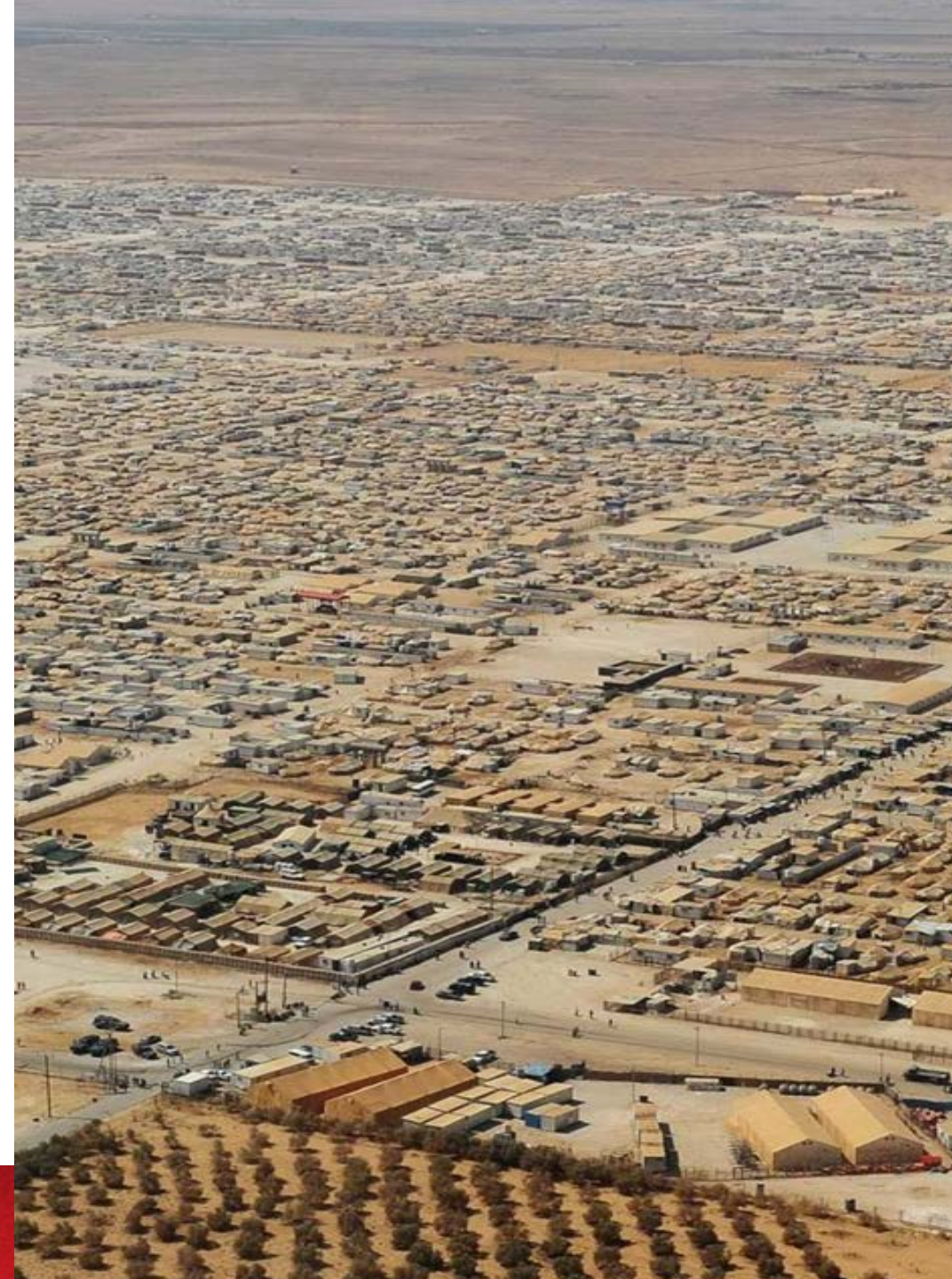
What can we do about it?

(YOU can be part of the solution)

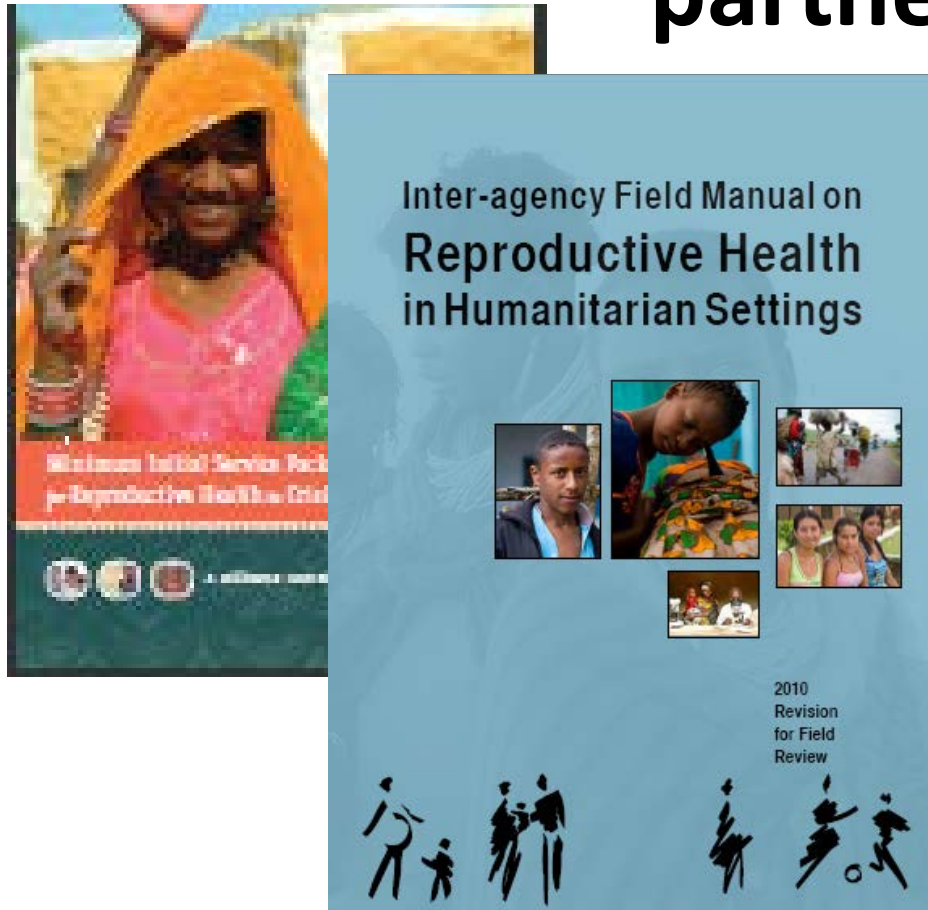


Humanitarian?

- **Prolonged displacement:**
 - Average length of conflict-induced displacement: 17 years
 - More than 60% in urban areas
- **Changes how govts & other stakeholders see the issue:**
 - Not only a humanitarian issue
 - Long term issue: Need to engage diverse nat'l & int'l actors



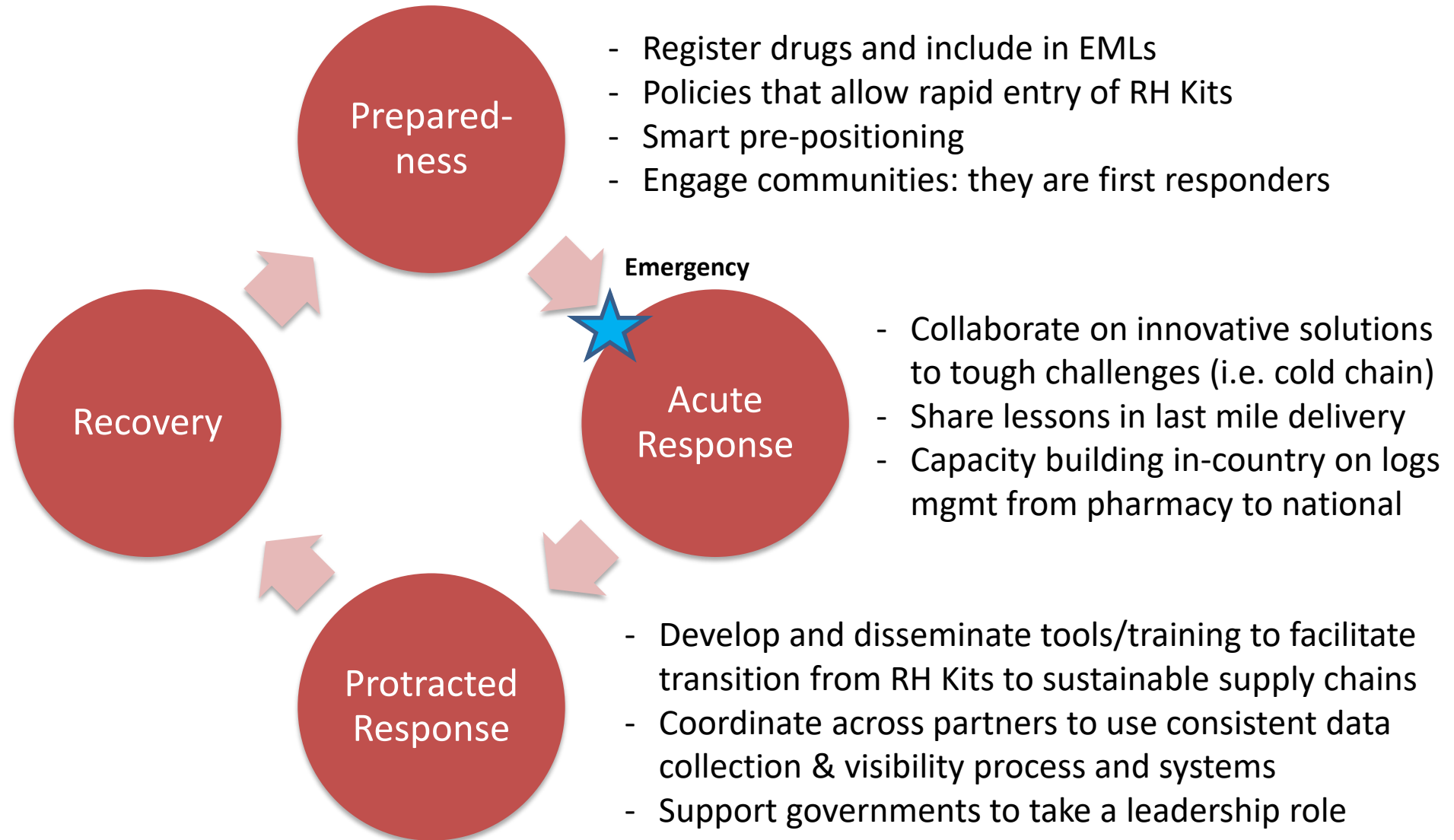
Build on new & existing guidance and partnerships



New logistics chapter:
Provides guidance on strengthening supply chains for SRH before, during, and after crises

New partnership: Inter-agency Working Group on RH in Crises + Reproductive Health Supplies Coalition

Entry points to improve supply chains



Innovations: Protracted response & recovery phases

- **Transition from emergency kits to consumer-driven, sustainable supply chains: Tools, resources, research**
 - **It's NOT all about the kits, baby!** Supply chain strengthening models tested & improved in development contexts; now moving to crisis contexts. Can be applied/integrated across health areas.
 - **Strengthen national government and local partners' capacity:** Integrate emergency logs into national health systems.
- **Data collection and visibility:** Coordination on indicators, data collection systems, and coordination/sharing of data.
- **Community health approach:** Proven effective in low-income settings globally. Can address shortage of qualified providers and health facilities.



Innovations: Cross-sectoral coordination

- UNFPA proposed meeting with UN agencies managing emergency medical kits
 - Objective: Coordinate across kits and guidance, discuss shared logistics challenges and solutions
- Short- & medium-term actions
 - Mapping, training/support package, coordination
- Follow up meeting in Sept.



Thank you!



womensrefugeecommission.org

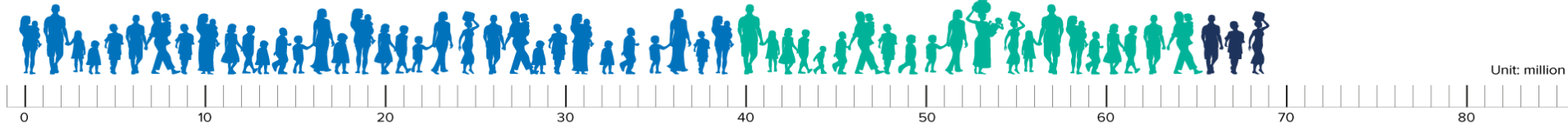
Sarah Rich, sarahr@wrcommission.org

The UN Refugee Agency
UNHCR

Mr. Houssam Chahin

The Refugee Situation

68.5 million forcibly displaced people worldwide



Internally Displaced People
40 million

Refugees
25.4 million

19.9 million under UNHCR mandate
5.4 million Palestinian refugees registered by UNRWA

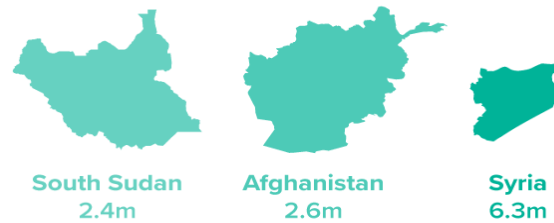
Asylum-seekers
3.1 million

Where the world's displaced people are being hosted

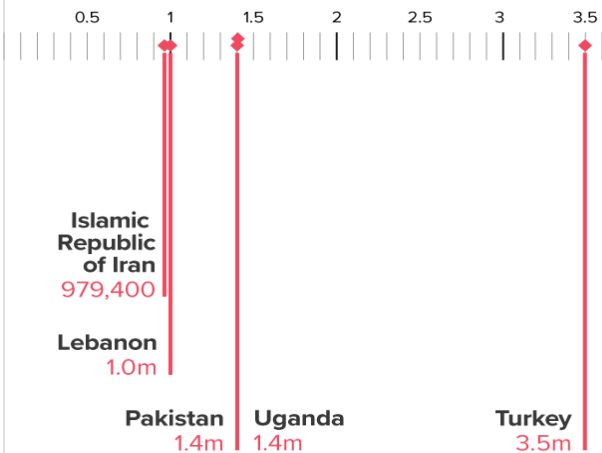


85 per cent of the world's displaced people are in developing countries

57% of refugees worldwide came from three countries



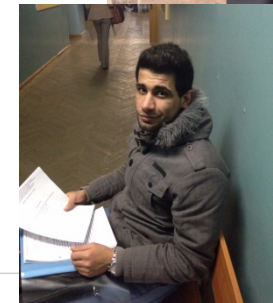
Top refugee-hosting countries



UNHCR in MENA



1. Protection
2. Global Emergency Stockpile
3. Government and public sector relations
4. Private Sector Partnerships
5. Public Information / Communications

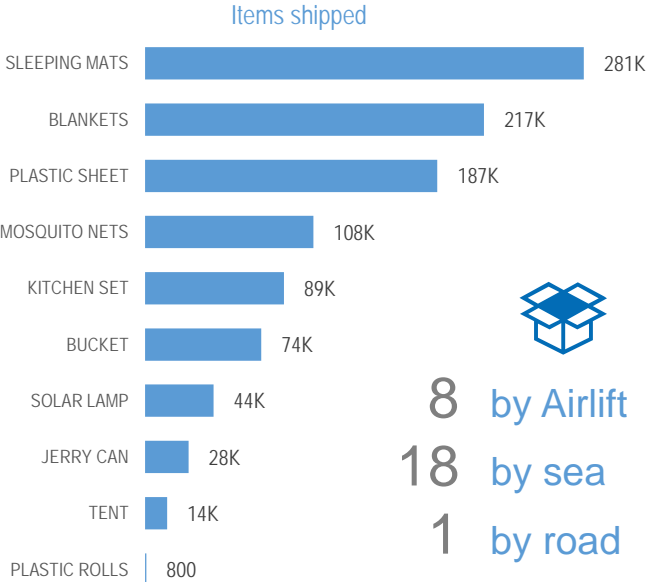


Global Emergency Stockpile

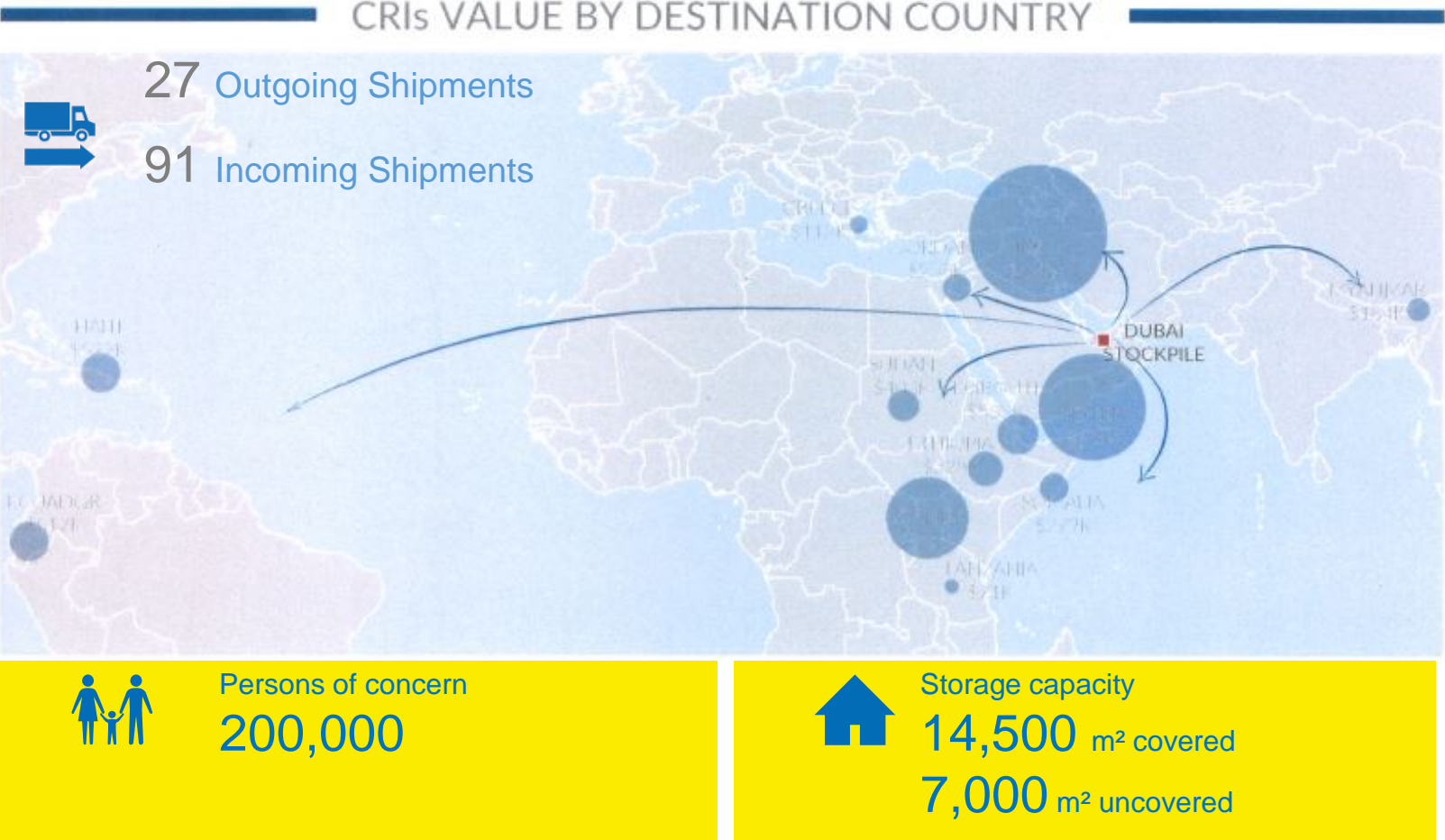
Emergencies covered
 Djibouti, Ecuador, Ethiopia, Greece, Haiti, Iraq, Jordan, Myanmar, Somalia, Sudan, Tanzania, Uganda, Yemen

The International Humanitarian City (IHC) in Dubai hosts UNHCR’s largest global humanitarian stockpile.

RELIEF ITEMS



8 by Airlift
 18 by sea
 1 by road



Private Sector Partnerships

- Partnerships with the private sector offer **High Net Worth Individuals, Foundations and Corporates** the opportunity to improve refugees' lives and provides UNHCR with critical **financial, operational and advocacy resources.**
- Private Sector funds are important:
 - Reduce the funding gap
 - Offer diversified income sources
 - Enable operational flexibility through unrestricted funding.
 - In 2017, Private Sector Partnerships globally managed to grow un-earmarked income of **USD 207 million.**
- Our gateway to innovative and sustainable intervention (i.e. IKEA foundation and solar energy)

For refugee we ...

Fundraise

increase Public Engagement

Advocate

Innovate

raise Awareness

create Visibility

UNHCR's partners collaborate on a variety of projects worldwide

Engagement opportunities

- Cash based intervention programs
- Education
- Emergency response
- Energy
- Health
- Innovation
- Livelihood
- Protection
- Water sanitation and hygiene
- Women and girls

IKEA Foundation




Google



القلب الكبير
Big Heart

UNITED NATIONS
FOUNDATION

علم طفلاً
EDUCATE A CHILD

BILL & MELINDA
GATES foundation



BNP PARIBAS



INDITEX



Saïd Foundation




JOCHNICK FOUNDATION
STICHTING AF JOCHNICK FOUNDATION



Bank of Tokyo-Mitsubishi UFJ
MUFG

Global Cash Based Interventions 2016/2017

Cash Facts
UNHCR 2016/2017

 Grand Bargain
baseline USD 325 M
\$ 1.2 B
cash assistance
reaching people

 More than
10.5 Million
people receiving
cash assistance

 **94 countries**
with UNHCR cash
programmes

 **For each \$**
UNHCR delivered up to 93 cents
to people (source: joint PwC/UNHCR study)

UNHCR
Cash
Programmes



Regional Cash Based Interventions 2017

IDPs and refugees reached (1 January to 31 December 2017)



* Figures subject to final country office confirmation and may change

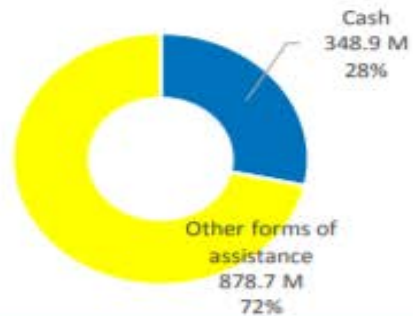
Cash Distributed (1 January to 31 December 2017)



In 2017, the Syria and Iraq situation accounted for six of the ten largest UNHCR cash assistance programmes in the world (1. Lebanon, 2. Jordan, 4. Turkey 7. Egypt, 8. Syrian Arab Republic, 9. Iraq)

Cash vs. other forms of assistance (2017 Total budget and winter programme)

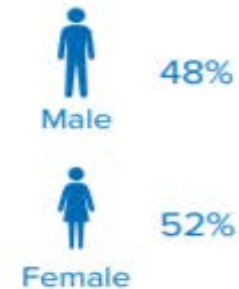
Total UNHCR Budget



UNHCR Winter Assistance Programme



Age and sex graphic of assistance



The UPS Foundation partnership

The impact of the private sector

“We are honored to partner with UNHCR and apply our expertise in logistics and supply chain management to help solve the global challenges of ensuring accurate and equitable distribution of nutrition and other life-saving supplies to refugees.”

UPS Foundation President Eduardo Martinez



In 2016 UPS provided **core relief items** for people affected by the disaster in Ecuador. The UPS Foundation was, as UNHCR leading emergency partner, the **first to respond to the crisis**



In 2015 the UPS Foundation supported us with **charter flights** and emergency response **funding** for core relief items to refugees and displaced persons. The foundation's contributions, **in-kind** and **cash** totaled **\$925,000** last year



In 2014 UPS provided **Emergency Response Toolkits** and contributed to continued recovery efforts in the Philippines



In 2013, UPS supported our work during Typhoon Haiyan in the Philippines, providing **2,941** families with **protection kits**, **70 families** of five with **tents** and **375** families with **solar lanterns**



In 2012 UPS **flew 13 tons** of UNHCR **aid items** to the Mbera refugee camp

The Ikea Foundation partnership- Azraq Refugee Camp powered by renewable energy

Jordan - Funded by the IKEA Foundation's Brighter Lives for Refugees campaign, the solar farm has brought renewable power in 2017 to a population that lived for two and a half years with only sporadic access to electricity. This initiative will also contribute to the Jordan national energy strategy to achieve a green economy by 2020.





Thank you.



UNHCR

المفوضية السامية للأمم المتحدة
لشؤون اللاجئين

17:30 -18:00
CLOSING REMARKS



Dr. Ozlem Ergun

Co-founder, Center for Health & Humanitarian Systems (CHHS)

Professor of Mechanical and Industrial Engineering

Northeastern University



Dr. Luk van Wassenhove

Professor, Director of the Humanitarian Research Group

INSEAD

HHL Conference Co-Organizers

Health and



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Conference

Humanitarian Logistics

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