# Health and Conference Humanitarian Logistics July 18-19 • Dubai, UAE

## Welcome to the 10<sup>th</sup> Annual Conference ON Health & Humanitarian Logistics (HHL)

### Share The Conversation #HHL2018 or #HHLConf

Hosted and Co-organized by:

Georgia



nitarian

Systems

**NC STATE** UNIVERSITY



Northeastern University



## 9:00 AM Conference Introduction



#### **Dr. Pinar Keskinocak**

Georgia Tech Systems

Co-founder and Director, Center for Health & Humanitarian Systems (CHHS) Professor, School of Industrial & Systems Engineering

**Georgia Institute of Technology** 



#### **Dr. Julie Swann**

NC STATE UNIVERSITY

Co-founder, Center for Health & Humanitarian Systems (CHHS)

Department Head & Professor, Department of Industrial and Systems Engineering

**NC State University** 



## 2018 HHL Conference Co-Chairs

- Özlem Ergun, Mechanical and Industrial Engineering, Northeastern University
- Jarrod Goentzel, Humanitarian Response Lab, MIT
- Pinar Keskinocak, Center for Health & Humanitarian Systems (CHHS), and School of Industrial and Systems Engineering, Georgia Tech
- Julie Swann, Fitts Department of Industrial and Systems Engineering, NC State University



- Luk Van Wassenhove, Humanitarian Research Group, INSEAD
- Liz Igharo, The International Association of Public Health Logisticians (IAPHL
- Dominique Zwinkels, People that Deliver (PTD)

Co-organized by:

Georgia

NC STATE UNIVERSITY









Northeastern University



**MIT** Humanitarian Response Lab

## 2019

## A Global Conference: Partner Organizations & Hosts

2018: Thank you to The International Humanitarian City



**المدينة العالمية للخدمات الإنسانية** INTERNATIONAL HUMANITARIAN CITY



## 2018 HHL Program Committee

- Carmit Keddem John Snow, Inc. (JSI)
- David Sarley Bill & Melina Gates Foundation
- Esther Ndichu UPS
- George Fenton Humanitarian Logistics Association
- Prashant Yadav Bill & Melinda Gates Foundation
- Paulo Gonçalves Università della Svizzera italiana

## Special Thanks to ...

- Georgia Tech staff and students
  - Joscelyn D. Cooper
  - Andy Haleblian
  - Nikia Hendricks
  - Pear Banjurtrungkajorn
- International Humanitarian
  City
  - Giuseppe Saba
  - Khalid Al Awadhi
  - Giuseppe Linardi
  - Hanan Al Marzooqi
  - Operations Team
  - Board Members

- HelmsBriscoe
  - Nell Nicholas
- Twenty Four Degrees LLC
  - Roshni Chhabria
  - Nikhil Veetukattil
- 2018 Program Committee
- Student Volunteers
  - S P Jain School of Global Management
  - Abu Dhabi University
  - University Of Wollongong In Dubai
- Speakers and Attendees



Industrial and Systems Engineering

Public Sector

Thank you to our 2018 HHL Conference Sponsors!

The 2018 conference organizers would like to especially thank

## **The UPS Foundation**

for its ongoing support of the Health & Humanitarian Logistics Conference for the 10<sup>th</sup> year



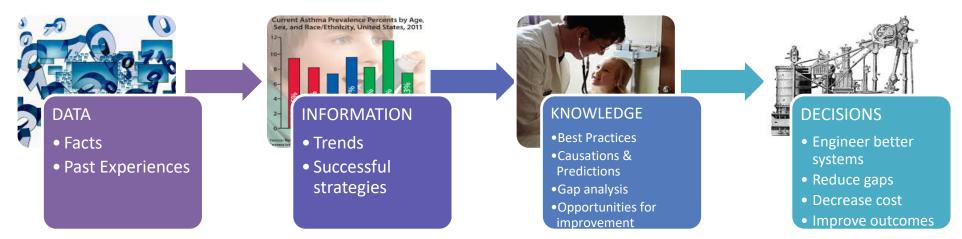
2009-2018

## 2018 attendee country representation



The size of the circles represents the percentage of attendees from each country. The larger the circle, the larger number of attendees.

## **Challenge to You**



- What knowledge can I take away and apply for myself, my colleagues, my organization, the constituents we serve, my community, etc.?
- What action will I take and when I return?
- What action will I encourage others to take when I return?

## 9:30 AM Welcome Address

Caroline Faraj Board Member, International Humanitarian City, Dubai; VP Arabic Services, CNN



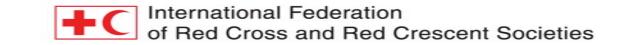
## 9:45-10:45AM Keynote Address

### Jagan Chapagain

#### Under-Secretary-General for Programmes and Operation, International Federation of Red Cross and Red Crescent Societies (IFRC)



www.ifrc.org Saving lives, changing minds.





#### Today....

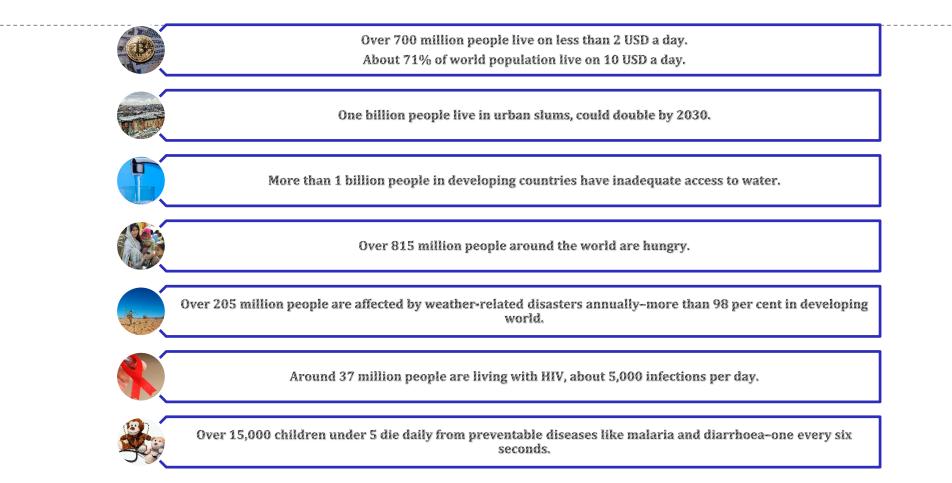
- Global Humanitarian context
- Public Health Emergencies: challenges and strategies
- Strengthening Public Health System
- Health Care Logistics



#### Global Humanitarian trends....



#### Today's humanitarian challenges in numbers...



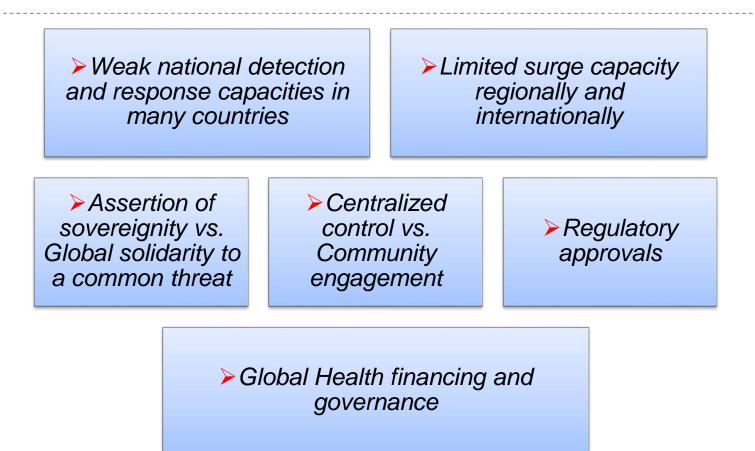


Pandemics....

## "No one is safe until every one is".

- Elhadj Sy, IFRC Secretary General

#### **Challenges to Public Health Emergencies**



#### **Global Strategies for Public Health Emergencies** Prevention, Preparedness, Response and Recovery

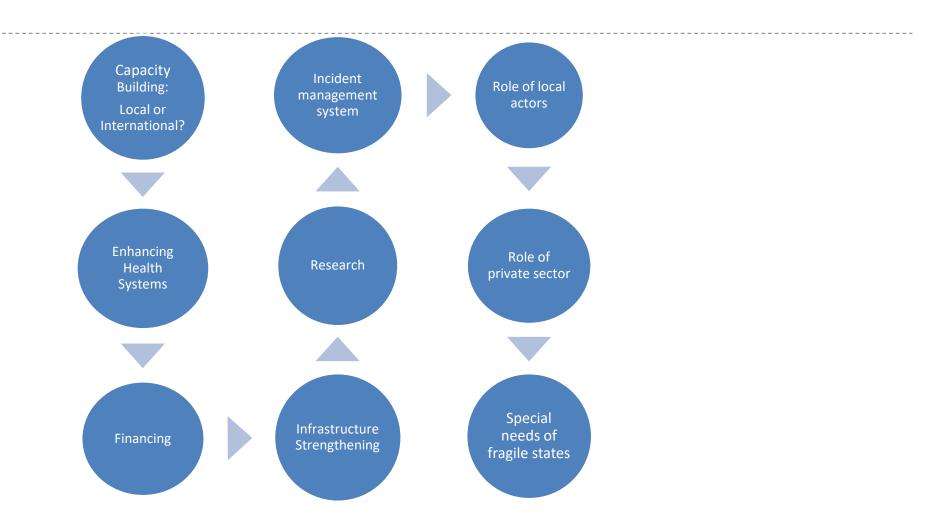
Diseases with epidemic and pandemic, potential threaten lives, but also affect all aspects of society – food production, routine health care, economic security, trade, education, transport, etc.



- "Whole of Society" Approach
- Communities at the Centre
- > OneHealth

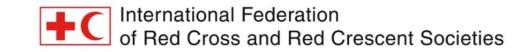


#### Strengthening the Public Health System





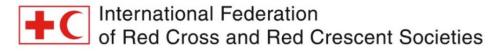
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#### **Preparedness - ERU Field Hospital**



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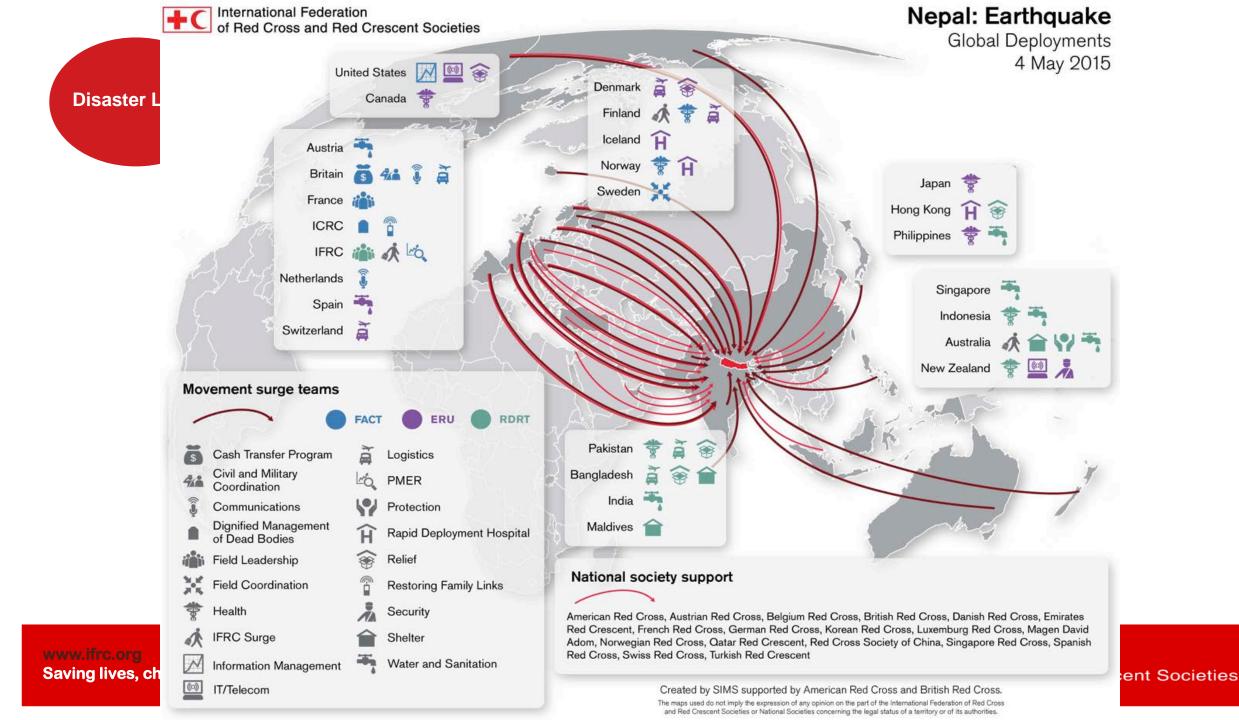


#### **Healthcare Logistics**

### "All the donated drugs in the world won't do any good without an infrastructure for their delivery" - Dr. Margaret Chan

#### Importance of Healthcare Logistics

- Moving from the dark basement to the spotlight
- Reaching the last mile
- Building Resilient Country Capacity
  - Health workforce/ People that Deliver (PtD) initiative hosted by UNICEF
  - Leadership and management
- New and emerging technologies
- "Maturity models" consider more cooperative approach



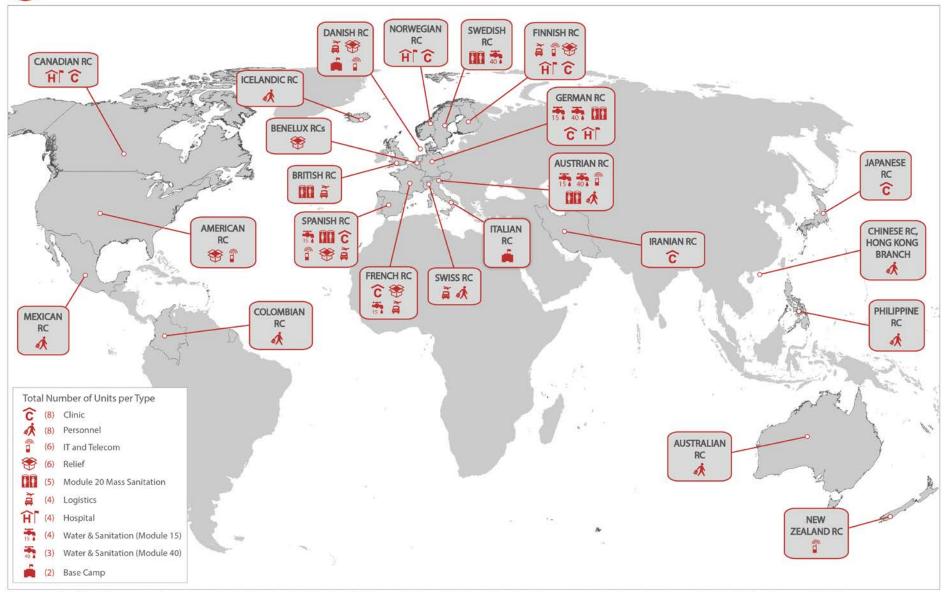
Disaster and Crisis

GŎ

A project by the

#### **Emergency Response Unit Capacity**





The maps used do not imply the expression of any opinion on the part of the International Federation of Red Cross and Red Crescent Societies or National Societies concerning the legal status of a territory or of its authorities. Map data sources: ICRC, IFRC.



#### 134,900 m<sup>3</sup> of goods delivered

This would fill 54,000 Olympic-size swimming pools

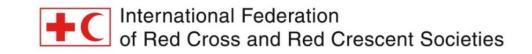
#### 85.5 million mosquito nets

#### 776,700 food parcels

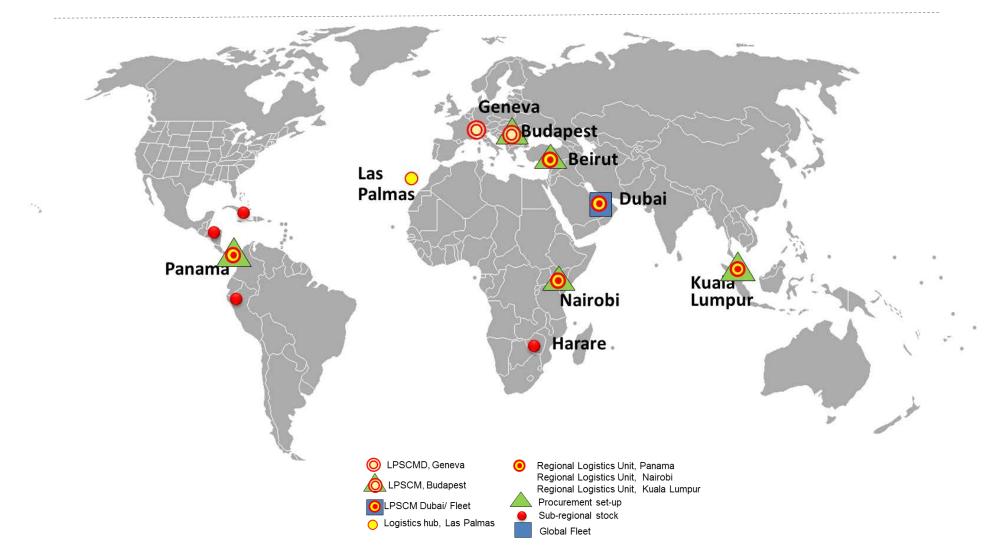
#### 525,600 hygiene kits

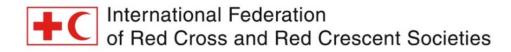
PURE CEYLON TEA



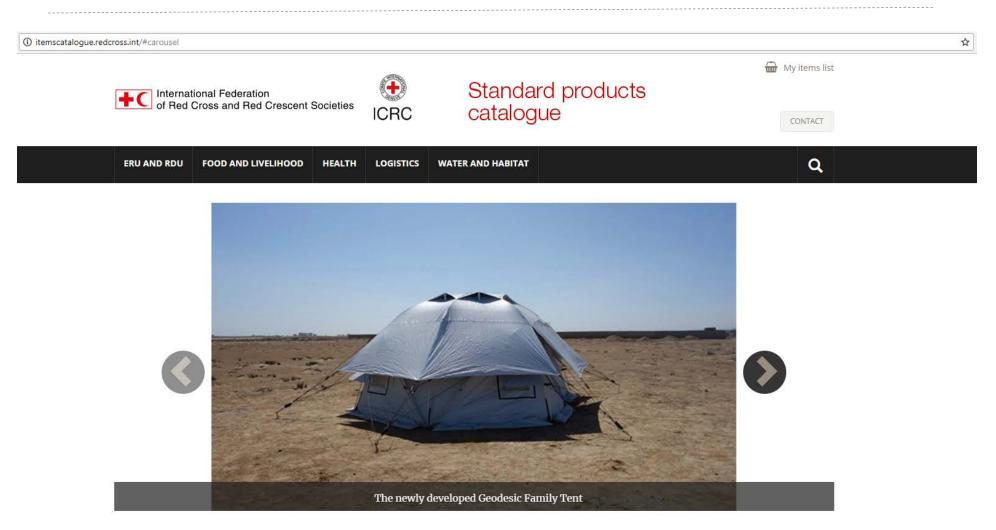


#### **LPSCM Global Structure**

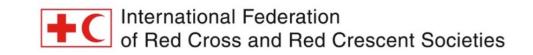




#### **Standard Products Catalogue**



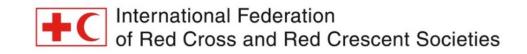
#### http://procurement.ifrc.org/catalogue/



#### Challenges in a complex health supply chain

- Multiple pharmaceuticals
- Different regulations
- Multiple country specific coding principles
- Technological costs in warehouses
- Trainings





#### Challenges to keep medicines quality

- Different temperature zones
- Maintain the appropriate cold chain
- Countries with weak infrastructure
- Comply with WHO standards
- Foster a green supply chain



### Some complex operations...

We operate in countries like Central African Republic, Syria, Yemen...

- We delivered more than 5 Millions antimalaria treatment, more than 4 Millions mosquito nets in CAR
- We delivered essential medicines in Syria, Yemen

Challenges faced

- > Port congestion → Demurrage
- > Customs clearance  $\rightarrow$  Take times (IDRL may help)
- Complex emergency in a highly volatile and insecure environment
- No direct international access, land movement subject to security situation and permit released by the different parties.

International Federation of Red Cross and Red Crescent Societies

#### Who we are & What we do





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